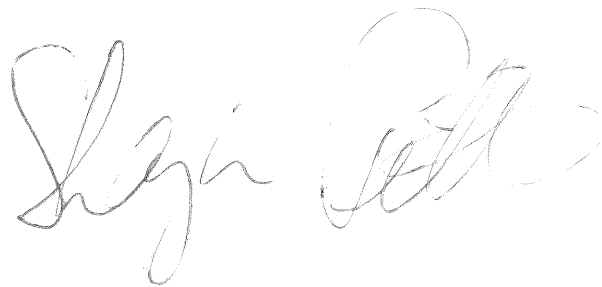


THERE WERE NO
WRITTEN OR EMAIL
CORRESPONDENCE
COMPLAINTS
REGARDING VIDEO
SERVICE DURING THE
MONTH OF MAY 2016

A handwritten signature in black ink, appearing to read "Shirley B. [unclear]". The signature is written in a cursive style with a large initial "S".